



Administrative Office of the Courts

Operations Division

Questions/Responses No. 1 to the Request for Proposals (RFP) K19-0041-29 JIS Disaster Recovery Plan

Ladies and Gentlemen:

The following questions for the above referenced RFP were received by e-mail and are answered and posted for all prospective Offerors. The statements and interpretations contained in the following responses to questions are not binding on the Maryland Judiciary unless the RFP is expressly amended. Nothing in the Maryland Judiciary's response to these questions is to be construed as agreement to or acceptance by the Maryland Judiciary of any statement or interpretation on the part of the Offeror asking the question.

1. **Question:** Can you describe your current environment?

- a. Number of physical servers that are in scope?
- b. Number of virtual servers that are in scope?
- c. Hypervisor platform?
- d. Operating systems that are in scope?
- e. How much data is in scope (TB's)?

Response: Answered upon award

2. **Question:** What is the current method of performing backups/ replications?

Response: The first task is to complete an assessment – this would-be part of that assessment

3. **Question:** Is the DR site a cold, warm or hot site?

Response: The first task is to complete an assessment – this would-be part of that assessment

4. **Question:** For Task 3, will JIS be performing the actual DR test?
- a. Will DR be brought up in an isolated environment away from the production environment?

Response: The deliverables state that this is a tabletop exercise.

- *Recommend test approaches, plans and processes for all aspects of DR for JIS managements review and approval before proceeding to the simulation and execution phase.*
- *Conduct simulations and rehearsal of concept drills to validate the DR Program.*
- *Execute full tabletop exercise of the DR program.*
- *Formally document outcome and revise plans based upon lessons learned*

Issued by Yashica Forrester, Procurement Officer
December 6, 2018.