



Administrative Office of the Courts

Operations Division

Questions/Responses No. 4 to the Request for Proposals (RFP) K19-0096-260 MD Judiciary Website Accessibility Study

Ladies and Gentlemen:

The following questions for the above referenced RFP were received by e-mail and are answered and posted for all prospective Offerors. The statements and interpretations contained in the following responses to questions are not binding on the Maryland Judiciary unless the RFP is expressly amended. Nothing in the Maryland Judiciary's response to these questions is to be construed as agreement to or acceptance by the Maryland Judiciary of any statement or interpretation on the part of the Offeror asking the question.

33. Question: On Q and A #1, questions 4a and 5b, is the AOC requesting single sign on for Drupal and accessibility tool?

Response: No.

34. Question: For amendment #3 and the revised pricing proposal sheet, we recommend the PDF scanning, recommendations and remediation services be a separate pricing line. Reason being is that PDF scanning and remediation involves a separate channel of activity and tool set. It is also priced differently. Would the AOC break that line item into two separate line items on the pricing sheet?

Response: The PDF scanning and remediation is an optional service. An amendment will be released to break out this line item and also note the service as optional.

35. Question: What are the security requirements for any software running in the AOC, either by Contractor or AOC personnel?

Response: The solution should be web-based only and not require additional software.

36. Question: On Q and A #1, question 1 regarding languages, does that pertain to any accessibility software menu requirements, web page content or on-line PDF documents?

Response: We are interested in the web page content.

Issued by: Whitney Williams
Procurement Officer
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