Administrative Office of the Courts

Operations Division

Questions/Responses No. 3 to the

Request for Proposals (RFP) K19-0096-26O

MD Judiciary Website Accessibility Study

Ladies and Gentlemen:

The following questions for the above referenced RFP were received by e-mail and are answered and posted for all prospective Offerors. The statements and interpretations contained in the following responses to questions are not binding on the Maryland Judiciary unless the RFP is expressly amended. Nothing in the Maryland Judiciary's response to these questions is to be construed as agreement to or acceptance by the Maryland Judiciary of any statement or interpretation on the part of the Offeror asking the question.

28. Question: Is an on premises installation required, or is a cloud-based SaaS subscription delivery model acceptable?
    Response: A subscription delivery model is acceptable. On premises installation is not required.

29. Question: For PDF scanning, recommendations and remediation services where should we provide pricing? Should it be presented as an optional service?
    Response: An addendum will be issued to include these services on the pricing sheet.

30. Question: How many PDF pages are in scope please?
    Response: Approximately 25,000 pages.

31. Question: What security standards and/or restrictions are required? Does the AOC have a "Gold Image" or STIG type set of security requirements for connecting to website servers, access to data, sign on requirements and any other requirements for the vendor's accessibility software installation and configuration?
    Response: Access requirements will be provided and administered by the AOC after the contract has been awarded. There should be no software installation required.

32.   Question: Is it possible to extend the RFP due date to allow for more time to submit proposals?
   Response: An addendum will be issued to extend the due date to May 28, 2019.

Issued by: Whitney Williams
Procurement Officer
May 15, 2019