



Administrative Office of the Courts

Operations Division

Questions/Responses No. 11 to the Request for Proposals (RFP) K21-0018-29 Cloud-Based Unified Communications Solution

Ladies and Gentlemen:

The following questions for the above referenced RFP were received by e-mail and are answered and posted for all prospective Offerors. The statements and interpretations contained in the following responses to questions are not binding on the Maryland Judiciary unless the RFP is expressly amended. Nothing in the Maryland Judiciary's response to these questions is to be construed as agreement to or acceptance by the Maryland Judiciary of any statement or interpretation on the part of the Offeror asking the question.

1. Question related to section 2.9.3 rather than providing Specific Staffing and Resumes, will you allow us to provide a "Resource Profile" which details the qualifications and roles/responsibilities of each Key Stakeholder? Can we combine the roles of "System Design Engineer" and "Lead Technician (Voice)" into one role "Engineering Lead"?

Response: Yes, regarding Resource Profile. Yes, regarding roles of System Design Engineer and Lead Technician

2. Question: NIST 800-53. Worded a different way. "We understand in your response that you do not have a 'specific list of rules, laws or regulations.' However, the RFP explicitly states in 2.10.3 that "Solution proposed must be compliant with NIST 800-58." If this is a must, is non-compliance an excluding or disqualifying factor for an Offeror?"

Response: Compliance with NIST standards does not replace the requirement for a SOC report. The Judicial Information Security Policy, which is posted on the Procurement site, states that the judiciary follows the NIST Cybersecurity framework. Further, Section 9 of the policy speaks to the use of Cloud Technologies and that the solution must be as secure as if it were on premise and follow the guidelines as outlined in the policy. The SOC2 Type 2 report will be a key measure of compliance for security controls

Issued by Karen Hoang
Procurement Officer
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